Information, Advice and Guidance (IAG) Policy

Aims:

As a company we aim to provide a unique and supportive service for all users. We aim to provide a therapeutic and nurturing level of care to support children, both in school and those that are out of school, to access learning appropriate to them.

Learner Entitlement:

Nurture Space is committed to creating an environment for learners that is:

- Built upon Nurture theory and practice.
- Based upon developing positive relationships that supports the personal, social and emotional development of a child and not just their academic skills and knowledge.
- Personalised to suit each child.
- Aspirational and designed to inspire and motivate.

Nurture Space Limited, offers:

Accessible – A service which is accessible to all.

Professional and knowledgeable – Staff who have extensive knowledge and experience of working with children who are finding mainstream education challenging. This includes qualified teachers and level 3 experienced staff.

Impartial – Nurture Space Ltd aims to work with schools, the local authority, children and their parents / carers. Our service strives to be impartial and transparent in the way that we work.

Integrated- Through relationship building, Nurture Space Ltd aims to work with children who feel disconnected and enable them to integrate into groups and education.

Enabling and stimulating- Through developing trusting and supporting working relationships with children, Nurture Space Ltd aims to provide stimulating activities that enable them to develop their social, emotional skills and understand how to communicate their feelings in a positive and constructive way.

Patient, friendly and welcoming- All staff working within Nurture Space Ltd aim to be patient, friendly and welcoming towards all and focus on relationship building.

IAG delivery

Information- Through our dedicated and experienced staff, Nurture Space Ltd is able to offer a range of information focused on Nurture theory and Practice and as well as therapeutic teaching practices and explain where further information on these areas can be sought.

Advice- Nurture Space Ltd is able to offer clients, such as the LA and schools' advice on how to support children accessing AP provision and the work of Nurture Space. This advice is delivered in a non bias way and always with a child's best interests at the centre.

Guidance-Our staff will build relationships with participants, allowing them to offer informed guidance around their decisions.

Assessment

As a company we offer our own quality assurance to ensure the delivery of our service is continually developing and improving and meeting the needs of the children we work with.

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Policy produced by – Ruth Moor – (Director of Nurture Space Ltd)

Signed: